



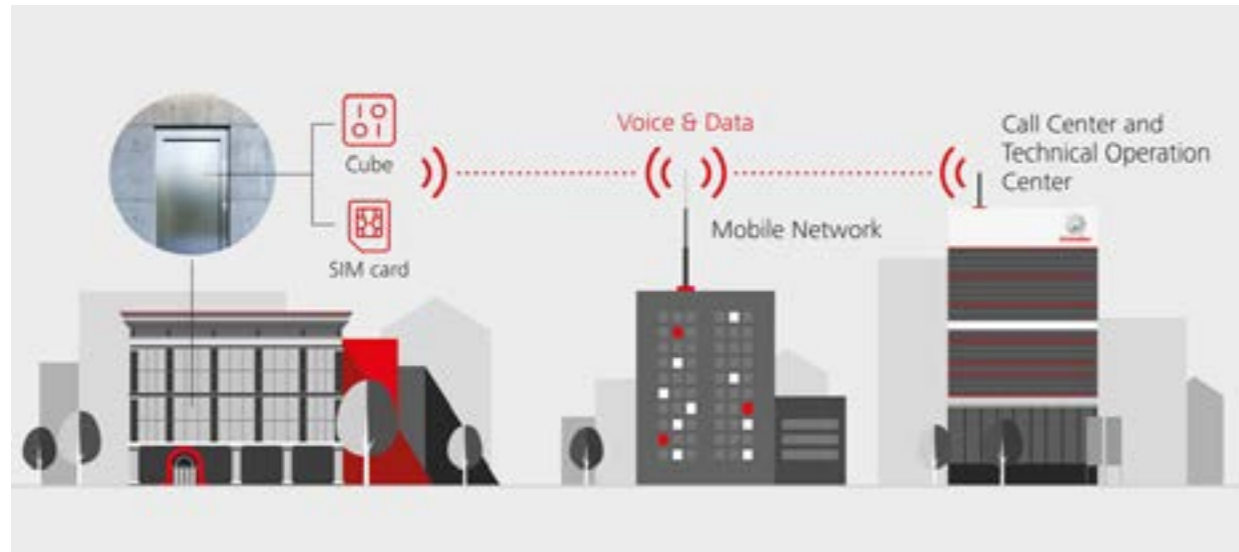
# Schindler Ahead

Digital connectivity that works  
for you

# Schindler Ahead Solutions

Schindler Ahead is the digital solution for elevators and escalators, offering a whole range of new products and services. Schindler Ahead connects vertical transportation equipment to the Internet of Things (IoT) via its closed-loop platform. This means that elevators and escalators can now provide real-time analytics and data to our customers, technicians, and Schindler's Customer Care Centre.

The CUBE is our smart communication gateway. It runs analytics, transmits data and connects our customers with our technical support teams. The CUBE gives our customers access to our growing portfolio of applications as they are launched.



## Ahead Remote Monitoring

\*\*Our Remote Monitoring Platform (RMP) notifies our Technical Operations Centre of potential incident the moment that they occur. This allows us to analyse faults, dispatch technicians and distribute parts much faster than ever before

## Ahead ActionBoard

Turn information into action. The Schindler Ahead ActionBoard shows status, ongoing activities, performance indicators and usage statistics of your equipment portfolio. Act on events and define who of your tenants and partners will be informed automatically on equipment status changes.

## Ahead Tele-Alarm

Ahead TeleAlarm is Schindler's leading lift emergency phone solution which guarantees you will always have access to our Customer Care Centre.

## Instant Health Check

Regularly health check on equipment for any deviation to its correct operation and notify for necessary action to be taken.

\*Schindler Ahead Cube can be connected to any equipment

\*\* Remote Monitoring is only available on existing Schindler 3300 and 5500 units and our modular range.

# Benefits



## Better Insights

Building owners and facility managers have access to operational, performance and commercial data about their equipment portfolio, leading to increased communication for better building maintenance and management.



## Futureproof

The CUBE is the gateway to accessing future Schindler technology. With the removal of copper lines being rolled out across New Zealand, you can switch to a 3G or 4G connection that ensures you are keeping your elevator phone working during an emergency.



## Improved Uptime

Data generated from connected equipment provides advanced analytics enabling Schindler to predictively identify, analyze and resolve possible service issues before they occur. This reduces and eliminates downtime, saving you valuable time.



## Convenience

Interactive monitoring and connected devices provide a superior client experience. Schindler's Customer Care Centre and web-based tools like Ahead ActionBoard enhance the communication.



## Technology for you

Through our multi-network SIM card we ensure the best connection available for your site. We will manage the SIM card(s) on your behalf. There is no lock-in proprietary software or hardware. At the end of the agreement you can cancel the service and replace the SIM card with a new provider if you choose.



## Back up battery

The Cube has a 4-hour monitored battery back-up ensuring you and your passengers are always connected.

## In an emergency

Please call your local Customer Care Centre  
Northern Region +64 9 353 7502  
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# Contact us

## Sales Queries

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Discover more about our Schindler Ahead suite of services here - [www.schindler.co.nz](http://www.schindler.co.nz)